



# Renu Devnani

+91 9660206165

er.renutolani@gmail.com

## SUMMARY

Experienced(5 years) Zoho Developer skilled in Zoho CRM, Zoho Books, and Zoho Analytics. Proven expertise in API integration, project management, and client collaboration. Key achievement: optimized leasing operations for Innovent Leasing Limited. Former Dot Net Developer(4 years) with ASP.NET and Quickbets Sports Betting Portal experience. Proficient in C++, ASP.NET MVC, SQL, Deluge, and web technologies. Adaptable and results-driven professional seeking new opportunities.

## SKILLS

- Zoho Analytics
- Zoho CRM
- Zoho Projects
- Zoho Assist
- Zoho software
- Zoho People
- Zoho Desk
- Zoho Books
- C++
- ASP.NET MVC
- SQL
- Deluge
- HTML
- CSS
- JavaScript

## EXPERIENCE

January 2020 - Current

### Zoho Developer Inner Core Solutions | UK

- Led the development and customization of Zoho CRM for various clients, enhancing customer management workflows
- Worked extensively on Zoho Books, Zoho Analytics, and Zoho Flow, improving business reporting and automation processes
- Developed and integrated APIs and widgets, increasing system flexibility and functionality
- Managed projects involving Zoho People, SalesIQ Chatbot, and Zoho Commerce, optimizing internal HR and e-commerce operations
- Collaborated closely with clients to understand their needs, providing timely and effective solutions
- Key project: Innovent Leasing Limited – optimized leasing operations through custom Zoho solutions
- Achieved Google Client Review for successful project implementation
- Link to Review: <https://g.co/kgs/fcCE31f>

November 2015 - January 2020

### Dot Net Developer IT Action Gujarat Private Limited

- Developed ASP.NET applications and contributed to the full software development lifecycle
- Worked on SQL databases and web technologies including HTML, CSS, and JavaScript
- Key Project: Quickbets Sports Betting Portal – contributed to backend development, optimizing user experience and performance
- URL: <https://quickbetsug.com>

## CERTIFICATIONS

ASP.NET Certification from MG Techno Savvy, Jaipur  
6-Month Training in ASP.NET from Tops Tech Pvt. Ltd.

## EDUCATION

01/2013

### Bachelor of Technology (B.Tech) | Information Technology

Poornima College of Engineering, Jaipur

GPA: 77.27%

## LANGUAGES

English:

Hindi:

## PERSONAL INFORMATION

- Title: Information Technology Professional
- Nationality: Indian

