CURRICULUM VITAE

Name: SHAHID SHAIKH

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Place: Mumbai, India.

Professional Training:

SOFTWARE DEVELOPMENT/TESTING training in QSPIDERS Navi Mumbai.

Work Experience:

1 year in GCIS (Medical Billing) Worked as an Accounts Receivables Refers to the outstanding reimbursement owed to providers for issued treatments and services.

1 year in Gebbs (Information Technology Support) Worked as a Information Technology Support in Accounts Receivable Department.

- # Handle inbound and outbound technical calls and provide the technical support needed to customers.
- # Handling all domain and email troubleshooting and support.
- # Install, Configure, and test installed hardware and software on new or existing devices, in accordancewith standard procedures.
- # Communicate and translate technical information to non-technical end users; maintaincommunication and monitor incident through resolution.
- # Maintenance, implementation, troubleshooting, and end-user support for applications.
- # Migrating AS/400 environment to Active Directory 800 users.
- # Handling Wi-Fi-Venue for public wireless customers.
- # Handling all VDSL client support.

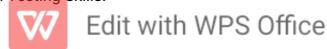
Skill Set:

<u>SQL</u>

- · Good knowledge in writing SQL queries
- · Good knowledge in DDL, DML, TCL.
- · Good knowledge in Grouping and Functions.
- · Having very good knowledge in Sub-queries and Co-Related Sub-queries.
- · Good knowledge in Joins and its types.
- · Basic knowledge in Normalization.
- · Practiced extensively on Oracle 10g database.

MANUAL TESTING

· Expertise in Manual Testing Skills.



- · Very good knowledge on SDLC, STLC.
- · Good knowledge of BLACK BOX TESTING and WHITE BOX TESTING.
- · Having very good knowledge in Smoke, Functional, and Integration and System Testing.
- · Extensive knowledge in Writing Test Cases, Reviewing Test Cases.
- · Having very good knowledge in Defect Life Cycle.

Core Java

- Good knowledge of Fundamental of OOPS like Method Overloading and Method Overriding
- Good knowledge of Basic Java Programming.
- Good knowledge of Exception Handling.
- Good knowledge of Type Casting.

Academic Record:

- Completed BSC in COMPUTER SCIENCE passed with 6.85 CGPI aggregate in the year 2020 from TILAK EDUCATION SOCIETY, VASHI approved from MUMBAI UNIVERSITY.
- Completed Matriculation with 64.85% in the year 2014 from Model High School.

