

## CURRICULUM VITAE

Name: SHAHID SHAIKH

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Place: Mumbai, India.

### Professional Training:

SOFTWARE DEVELOPMENT/TESTING training in QSPIDERS Navi Mumbai.

### Work Experience:

1 year in GCIS (Medical Billing) Worked as an Accounts Receivables Refers to the outstanding reimbursement owed to providers for issued treatments and services.

1 year in Gebbs (Information Technology Support) Worked as a Information Technology Support in Accounts Receivable Department.

# Handle inbound and outbound technical calls and provide the technical support needed to customers.

# Handling all domain and email troubleshooting and support.

# Install, Configure, and test installed hardware and software on new or existing devices, in accordance with standard procedures.

# Communicate and translate technical information to non-technical end users; maintain communication and monitor incident through resolution.

# Maintenance, implementation, troubleshooting, and end-user support for applications.

# Migrating AS/400 environment to Active Directory – 800 users.

# Handling Wi-Fi-Venue for public wireless customers.

# Handling all VDSL client support.

### Skill Set:

#### SQL

- Good knowledge in writing SQL queries
- Good knowledge in DDL, DML, TCL.
- Good knowledge in Grouping and Functions.
- Having very good knowledge in Sub-queries and Co-Related Sub-queries.
- Good knowledge in Joins and its types.
- Basic knowledge in Normalization.
- Practiced extensively on Oracle 10g database.

#### MANUAL TESTING

- Expertise in Manual Testing Skills.



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- Very good knowledge on SDLC, STLC.
- Good knowledge of BLACK BOX TESTING and WHITE BOX TESTING.
- Having very good knowledge in Smoke, Functional, and Integration and System Testing.
- Extensive knowledge in Writing Test Cases, Reviewing Test Cases.
- Having very good knowledge in Defect Life Cycle.

### Core Java

- Good knowledge of Fundamental of OOPS like Method Overloading and Method Overriding
- Good knowledge of Basic Java Programming.
- Good knowledge of Exception Handling.
- Good knowledge of Type Casting.

### Academic Record:

- Completed **BSC in COMPUTER SCIENCE** passed with **6.85 CGPI** aggregate in the year **2020** from **TILAK EDUCATION SOCIETY**, VASHI approved from **MUMBAI UNIVERSITY**.
- Completed Matriculation with **64.85%** in the year **2014** from **Model High School**.

