

# Sagar Dodmani

Technical Tester

- Experienced Salesforce and manual tester with 3 years of comprehensive expertise. Proficient in Salesforce CRM implementation, customization, and administration. Skilled in manual testing methodologies, test case design, and defect tracking. Adept at collaborating with cross-functional teams to ensure software quality and user satisfaction. Proven ability to analyse requirements, identify test scenarios, and deliver high-quality solutions.

## Experience

### Innowave Technologies, Bangalore

March 2021 — Present(3 years)

InnoWave is a global technology and & Consulting Company that helps leading companies reinvent their future empowered by our innovation culture, View a world where people have a better life through the seamless use of our technology

## Education

### B.TECH, Goa University, Padre Conceicao college of Engineering

## IT Skills

- Proficient in Salesforce administration tasks, including customization, configuration, and user management.
- Experienced in utilizing Jira, Xray, and other bug tracking tools for reporting and tracking defects.
- Skilled in creating user stories and understanding user requirements.
- Conducted various types of testing including exploratory testing, integration testing, smoke testing, system testing, and user acceptance testing.
- Extensive experience in testing iOS, Android, and web applications.
- Familiarity with version testing to ensure compatibility and functionality across different software versions.
- Thorough understanding of the software testing life cycle (STLC) and Agile methodologies.
- Expertise in writing test cases, designing test scenarios, and test data preparation.
- Proficient in conducting both positive and negative testing based on requirement analysis and user stories.

## Projects

### 1. Lyfe v18.4.0

- Involved in writing and executing test cases for the Lyfe by Lupin project.
- Performed end-to-end testing to ensure comprehensive coverage.
- Analyzed test results and reported defects in JIRA, actively tracking them through triage calls and following up on progress until closure.
- Participated in Daily Stand Up meetings and Teams Meetings, providing updates on testing progress and discussing any blockers.

## Details

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## Skills

Sound knowledge of Manual

Testing

Salesforce

Tosca Automation

Good Communication and

Interpersonal skills

Mobile Testing

Web Testing

Regression Testing

Smoke Testing

Agile methodologies

- Exercised manual testing for the product, ensuring thorough validation of features and functionalities.
- Utilized Test Rail tool for writing and managing test cases, ensuring organized and structured testing processes.
- Actively participated in Agile Methodologies, adapting testing strategies to fit the iterative development approach.
- Collaborated with stakeholders to understand requirements and assisted developers in aligning with those requirements.
- Provided support to automation teams by identifying crucial validations and ensuring they are considered in automation scripts, while maintaining traceability with the requirement traceability matrix.
- Shared knowledge with new team members, facilitating their onboarding process and ensuring a smooth transition.
- Organized and led person load testing sessions, gathering team members to perform comprehensive performance testing.

## 2. Akademe

- Involved in crafting and implementing test cases for the Akademe project. Conducted thorough end-to-end testing, ensuring a comprehensive assessment of functionalities.
- Analysed test outcomes meticulously, meticulously documenting and tracking defects using JIRA, with active participation in triage sessions and diligent follow-up until resolution.
- Contributed actively in Daily Stand Up and Teams Meetings, providing concise updates on testing progress and addressing any impediments.
- Executed meticulous manual testing protocols to validate the integrity and performance of product features.
- Leveraged Test Rail proficiently for test case composition and management, ensuring streamlined testing workflows.
- Engaged dynamically in Agile Methodologies, tailoring testing approaches to harmonize with the project's iterative development framework.
- Engaged closely with stakeholders to grasp project requirements, facilitating seamless alignment with development efforts.
- Provided invaluable assistance to automation teams, identifying pivotal validations for inclusion in automation scripts, and ensuring alignment with the requirement traceability matrix.
- Facilitated knowledge dissemination among team members, facilitating their onboarding process and ensuring swift integration.
- Led and coordinated stress testing initiatives, orchestrating team efforts to execute rigorous performance assessments.

## Achievements

- Awarded "Employee of the Month" for consistently exceeding project expectations and demonstrating exceptional dedication to quality and efficiency.
- Recognized as a "Rising Star" within the company for outstanding performance, innovation, and contribution to team success.