

Harikrishna V

Operations Manager

Ph : +91 9605634633 | Email : harikrishnav.2096@gmail.com | LinkedIn : <https://www.linkedin.com/in/harikrishna-v-5a224a181/>
Address : Thrissur, Kerala, INDIA | DOB : 20-11-1996

Results-driven operations manager with 4.5 years of experience in optimizing efficiency and productivity. Expert in inter-departmental collaboration, performance analysis, and strategic enhancements. Proven leader in team management, customer service, and accurate order execution. Effectively managed multiple companies concurrently while maintaining high-quality standards. Experienced in building partnerships, managing UAE markets, and overseeing export operations.

AREA OF EXPERTISE

- Operations Management
- Risk Management
- Leadership
- Data Analysis
- Problem Solving
- Supply chain Management
- Communication
- Microsoft Office suite

KEY ACHIEVEMENTS

- **Operational Efficiency:** Increase production capacity by 15% and cut costs by addressing critical inefficiencies.
- **Global Operations:** Simultaneously managing operations for three sister companies, including one in the UAE.
- **Export Achievement:** Managed UAE company operations and export tasks, completing over 40 tons of product exports in under 5 months.

EDUCATION

Bachelor of Technology

Majors: Computer Science Engineering
APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY
TRIVANDRUM ,KERALA,INDIA

CERTIFICATIONS

- PRLC : Product Launches Micro Certification
- PAC : Product Analytics Micro Certification
- Export Import Documentation and Procedures Certification

PROFESSIONAL EXPERIENCE

Greenbio Products , Kochi,Kerala,INDIA

Nov 2023 - Present

Operations Manager

- Foster partnerships to boost market performance and streamline operations for greater efficiency.
- Lead a team to ensure timely order delivery and manage the end-to-end supply chain.
- Optimize procurement and warehouse operations while overseeing three sister companies, including one in the UAE.
- Direct UAE company operations and export activities, ensuring excellence in export performance.
- Initiate Middle East operations to support global expansion efforts.

Richa Combines , Kochi, Kerala, INDIA

Jan 2023 - Oct 2023

Assistant Operations Manager

- Enhanced operational efficiency through inter-departmental collaboration and performance analyses.
- Managed the entire order process, ensuring accuracy and timely delivery while leading a customer service team.
- Increased production capacity by 15% and reduced operational costs through strategic implementation.
- Conducted performance analyses to drive strategic productivity improvements.

Amazon Development Center, Chennai, INDIA

Dec 2019 - Dec 2022

Retail Associate

- Manages retail business data for eCommerce websites to enhance decision-making through data analysis.
- Tracks eCommerce companies' activities to support Amazon's decision team.
- Analyzes data and forecasts changes for improved performance.