

Resume

AMAN MUKADAM

+91-9167402480 | aam.mkd@gmail.com

[linkedin.com/in/aman-mukadam-04b0b51b9](https://www.linkedin.com/in/aman-mukadam-04b0b51b9) | Mumbai



Summary

An experienced IT Engineer with around 4 years of professional experience in software development and IT support. Experienced in developing applications and software solutions, managing maintaining, and resolving complex technical issues. Possesses strong technical and communication skills, and a commitment to customer service satisfaction.

Skills

Front End Development: ReactJS, Redux, JavaScript, HTML, CSS, TypeScript

Testing and Debugging: Jest, Enzyme, React Testing Library

Tools and Platforms: Git, VS Code, Rally, Microsoft Office

IT Support: Hardware/Software Support, Troubleshooting

Behavioral Skills: Teamwork, Active Listening

Achievements

"Recognized as Star Employee by CitiusTech Team and client for outstanding dedication and impact on project delivery."

Experience

CitiusTech Healthcare Technology Private Limited - Software Developer: May 2021 – Sept 2024

- Collaborated closely with the client to conceptualize and develop a comprehensive digital **healthcare** software solution.
- Worked in tandem with the product manager and solution architects to deliver key features across the user interface, ensuring alignment with client requirements.
- Implemented rigorous code testing procedures to uphold the highest standards of app development quality, while maintaining accountability throughout the development lifecycle.
- Designed and implemented a responsive **User Interface** to ensure seamless accessibility across various devices and screen sizes.
- Built strong team relationships by clearly sharing ideas and actively listening to others, which helped reduce misunderstandings and led to more project efficiency and timely delivery.

The Crazy Entrepreneur - Content Moderator: Feb 2021 – May 2021

- Content creator profile scraping on social media platforms to support client product campaigns.
- Simplified onboarding for new influencers by clearly outlining processes and providing timely support.
- Validated video content for best presentation on social media platforms.
- Categorized videos based on content, ensuring accurate classification.

Treks and Trails -Sales Executive: Jun 2020 – Dec 2020

- Lead Generation: Identify and qualify potential clients through cold calling, networking, and other lead generation methods.
- Sales Presentations: Conduct product demonstrations and presentations to prospective clients.
- Customer Relationship Management: Build and maintain strong relationships with existing and prospective clients.
- Sales Negotiation: Negotiate terms of sales agreements to achieve win-win outcomes.
- Closing Deals: Finalize sales transactions and achieve sales targets.

- **Market Research:** Analyze market trends and competitor activities to identify opportunities for growth.
- **Sales Reporting:** Prepare and submit regular sales reports, including sales forecasts and performance metrics.
- **CRM Management:** Utilize CRM software to track and manage client interactions, sales activities, and pipeline.
- **Follow-up:** Conduct follow-up activities to ensure customer satisfaction and repeat business.
- **Product Knowledge:** Stay updated on product features, benefits, and competitive advantages to effectively address customer needs.

Projects

Digital Expert - ReactJs, Redux, JavaScript, CSS, HTML, TypeScript, Chime SDK, Jest, React Testing Library

I developed hospital healthcare applications for a **US-based client**. These applications utilize screen sharing technology to support medical devices and provide real-time training to radiographers. This helps them enhance the quality of data during scans. The user-friendly interface, built with **TypeScript** and **React JS**, incorporates features such as meetings, chat, video calls, and device screen sharing.

- Worked with a team of developers, learning how to collaborate effectively.
- Developed a digital solution that offers instant help using screen-sharing and audiovisual features for medical device applications.
- Worked on **React.js** development, including fixing code, adding new features, and solving framework issues.
- Created Proof of Concepts (POCs) for upcoming features.
- Contributed to building a library for **screen sharing** and **video calls**.
- Developed a library to assist with project translation.
- Documented all features, functionality, and requirements in Confluence, and presented feature demos to the client.
- Used the **React testing** library to create features and components and performed **Unit testing**.
- Attended daily scrum meetings to update the team on progress.

Education

Padmabhushan Vasantdada Patil Pratishthan's College of Engineering

Bachelor of Engineering (Information Technology): 2017 - 2020

Maratha Mandir's Babasaheb Gawde Institute of Technology

Diploma (Computer Technology): 2014 – 2017

Rosary High School

SSC: 2014

Personal Details

DOB: 15/01/1999

Marital Status: Unmarried

Nationality: Indian

Religion: Muslim

Language Known: English, Hindi

Address: 284, B.N.P Marg Masjid House, Dockyard Road, Mumbai-400 010.

Passport No: R0594600

Declaration

I hereby confirm that the above-mentioned information is true to the best of my knowledge.

Regards,

Aman Abdul Rehman Mukadam

Place: Mumbai

Date: